# **Registration Policies**

## **DELEGATE REGISTRATION INCLUDES**

- Admission to the scientific programs, poster sessions and exhibition (Community Forum);
- Access to industry co-developed accredited symposia;
- Admission to the How to Navigate the CCC orientation session;
- Official Canadian Cardiovascular Congress electronic delegate bag;
- CCC 2019 at your fingertips with the mobile app for iOS and Android smartphones and tablets;
- Daily poster reception in the Community Forum from Thursday, October 24 to Saturday, October 26;
- Buffet lunch and health breaks in the Community Forum from Thursday, October 24 to Saturday, October 26.

#### **CCC FINAL PROGRAM**

The CCC program content will be published through the CCC App and the web version of the App, available in late September.

#### PAYMENT AND REGISTRATION FEES

Registration fees must be paid in full by credit card (VISA, MasterCard or American Express) at the time of registration. Your Customer Verification Number (CVN) and cardholder billing address will be required.

Registration fees are subject to 5% GST, plus 9.975% QST for Québec residents. Social activity fees are subject to GST and QST. The Royal College of Physicians and Surgeons of Canada guidelines do not permit the payment of physician registration fees by associated industry organizations.

# **REGISTRATION CANCELLATIONS AND REFUNDS**

# Up until September 18, 2019 (with penalty)

Requests for refunds for registration cancellation or registration category adjustment must be sent in writing and received by the CCC Secretariat by September 18, 2019. A \$50 administration fee (plus tax) will apply.

### As of September 19, 2019 (non refundable)

Registration fees are non-refundable. Cancelled registrations and activities are non-transferable and non-refundable.

In the event of cancellation or non-attendance due to an emergency, submit your request in writing (along with supporting documentation) to the Secretariat no later than November 6, 2019. Requests received after this date will not be considered. Requests will be reviewed and evaluated on a case by case basis. Send your request by email to <a href="mailto:cardiocongress@intertaskconferences.com">cardiocongress@intertaskconferences.com</a>.

# **DELEGATE SUBSTITUTIONS**

## Up until October 1, 2019 (without penalty)

Requests for substitutions must be made in writing to <u>cardiocongress@intertaskconferences.com</u> and can be made without penalty.

## As of October 2, 2019 (with penalty)

Requests for substitutions must be made in writing to <a href="mailto:cardiocongress@intertaskconferences.com">cardiocongress@intertaskconferences.com</a> and will be subject to a \$50 administration fee.

CCC Secretariat / Secrétariat du CCSC

275, rue bay Street, Ottawa ON K1R 5Z5

cardiocongress@intertaskconferences.com

tel./télé.: 1-866-317-8461 | (613) 238-2304, ext/poste: 1

fax/téléc.: (613) 236-2727

#### HOUSING - BOOKING AND CANCELLATION POLICIES

Book your hotel room at one of CCC's official hotels during the registration process for CCC 2019. By booking within the room block, you are supporting CCC 2019.

A valid credit card will be required at time of booking to guarantee the reservation. A deposit equivalent to one (1) night room and tax may be reflected on your credit card statement as early as three weeks prior to arrival date. Cancellations must be made at least three (3) working days prior to your arrival date to avoid a penalty equivalent to one (1) night room and tax.

Conference rates guaranteed until September 18, 2019 and subject to availability. Room rates shown do not include 3.5% Lodging Tax, 9.975% Provincial Tax and 5% Federal Tax.

HOUSING ADVISORY: Intertask Conferences is the Official and exclusive Housing Bureau for the Canadian Cardiovascular Congress (CCC), and the only organization authorized to liaise on behalf of CCC for hotel room reservations. Should you be contacted by a supplier by email or by telephone indicating that you must book your CCC 2019 accommodations, DO NOT engage with them.

#### PHOTO/VIDEO REPRODUCTION

The Canadian Cardiovascular Society reserve the right to use any photo or video images recorded at CCC. By registering for CCC, you hereby acknowledge and agree that the Canadian Cardiovascular Society may photograph and/or video you at this event, as well as use the photographs and/or videos in any publication or media for future educational and promotional activities/materials, without further notification or any compensation to you. For example, the selected images may assist in the promotion of future events and may be used in professional displays, advertisements, printed publications, and/or on any of the Canadian Cardiovascular Society websites. You also acknowledge and agree to waive any right to inspect or approve any future educational and promotional activities/materials that may include photographs and/or videos of you.

## **ELECTRONIC BADGE READERS**

Electronic badge readers gather information to assist the CCC planning committees to improve Congress. With a single swipe of the hand-held bar code scanner, you can quickly and easily do either of the following:

- Register for an accredited symposiums; or
- Provide your business contact information

If you allow an exhibiting company to scan your badge, you are authorizing the release of your contact information to that company.

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